

## Systems Thinking

Gain insight into a new level of problem solving to address workplace challenges at their root cause

**Module Duration:** 25mins

*Everything we do is to improve the working life and empower practice staff to help enhance the patient experience.*

By the end of this module individuals will possess a knowledge of and appreciation of Systems Thinking, and its pertinence to the healthcare sector.

The module will equip you with tools and techniques to encourage a systems thinking approach, including pestle analysis and the vanguard method. Ultimately, you will gain insight into a new level of problem solving to address the challenges you face in the workplace at their root cause.

A blended approach is utilised with each module containing relevant theory alongside interactive activities and opportunities for reflection. An end of module assessment will evaluate your understanding of the content covered and individuals will receive a certificate of successful study, whilst a learning review document will allow individuals to recap the key elements covered at another time.

For information about our complete suite of professional development topics, or if you have any other questions, please visit the website:

[www.ararna.co.uk/elearning](http://www.ararna.co.uk/elearning)

or E-Mail:

[elearning@ararna.co.uk](mailto:elearning@ararna.co.uk)

### Systems Thinking Module Structure

- ▲ An Introduction to Systems Thinking
  - ▲ What is Systems Thinking
  - ▲ Importance of Systems Thinking
  - ▲ How can Systems Thinking aid Practice Development
  - ▲ SYSTEMS Wide Problem Solving
- ▲ Systems Thinking Case Study
  - ▲ Practical case study to consolidate theory
- ▲ Practical Implementation of Systems Thinking
  - ▲ What Makes a Systems Thinker?
  - ▲ How do we become a Systems Thinker?
  - ▲ PESTLE Analysis
  - ▲ Vanguard Method
- ▲ Module Review Assessment
- ▲ Certificate of Completion (70% pass grade)
- ▲ Module Learning Review Document

### Benefits of Systems Thinking

- ▲ Enhance your problem solving skills
- ▲ Learn to tackle problems at their root cause
- ▲ Improve long term productivity