

Change Management

Effectively implement change within your workplace

Module Duration: 40mins

Everything we do is to improve the working life and empower practice staff to help enhance the patient experience.

This module provides individuals with a host of tools and techniques to encourage change within the workplace. By the end of the module individuals will be in a position to effectively use change management within the workplace to enhance the productivity of the business. Users will be able to identify the reasons for change, and to lead the development through the setting of goals, targets and change management. Despite a common resistance to change, actual change is essential, ultimately encouraging business development and better productivity.

A blended approach is utilised with each module containing relevant theory alongside interactive activities and opportunities for reflection.

An end of module assessment will evaluate your understanding of the content covered and individuals will receive a certificate of successful study, whilst a learning review document will allow individuals to recap the key elements covered at another time.

Change Management Module Structure

- ▲ The Importance and Impetus Behind Change
 - ▲ Introduction to change
 - ▲ Why do we need change?
- ▲ Making Change a Reality
 - ▲ Leading change
 - ▲ Lewin's three phases of change
 - ▲ Kotter's 8 stages of change
- ▲ The practicalities of change
 - ▲ Change resistance
 - ▲ Change revelation
 - ▲ Change realisation
 - ▲ Goal setting
- ▲ Module Review Assessment
- ▲ Certificate of Completion (70% pass grade)
- ▲ Module Learning Review Document

Benefits of Change Management

- ▲ Understand why change is needed within the practice
- ▲ Be able to lead and manage change effectively
- ▲ Use change models to introduce change within your practice
- ▲ Identify change resistance, revelation and realisation

For information about our complete suite of professional development topics, or if you have any other questions, please visit the website:

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