

Cause and Effect

Competently use cause and effect diagrams as part of root cause analysis in efficient workplace problem solving

Module Duration: 15mins

Everything we do is to improve the working life and empower practice staff to help enhance the patient experience.

This module provides a succinct introduction to the use and benefits of cause and effect diagrams whilst providing a worked through practice-level example. Cause and effect diagrams are a useful tool in workplace problem solving and can be used within your practice to gain clarity into the root cause of a problem. This enables more informed decision making with action taken to deal directly with the source of the issue as opposed to the symptoms. By the end of the module you should feel able to comfortably take a problem within your own practice and analyse it through a cause and effect diagram.

A blended approach is utilised with each module containing relevant theory alongside interactive activities and opportunities for reflection.

An end of module assessment will evaluate your understanding of the content covered and individuals will receive a certificate of successful study, whilst a learning review document will allow individuals to recap the key elements covered at another time.

Cause and Effect Module Structure

- ▲ Cause and Effect
 - ▲ Cause and effect diagrams
 - ▲ Benefits of using a cause and effect analysis
 - ▲ Cause and effect diagram example
 - ▲ Practice-level cause and effect analysis case study
 - ▲ Application of a cause and effect analysis
- ▲ Module Review Assessment
- ▲ Certificate of Completion (70% pass grade)
- ▲ Module Learning Review Document

Benefits of Cause and Effect

- ▲ Enhance your problems solving skills
- ▲ Learn to establish the root cause of a problem
- ▲ Encourage effective resource use and long-term productivity

For information about our complete suite of professional development topics, or if you have any other questions, please visit the website:

www.ararna.co.uk/elearning

or E-Mail:

elearning@ararna.co.uk