

Patient Centred Care

Encourage a Patient Centred Care approach throughout your practice

Module Duration: 20mins

The module is intended as a succinct knowledge session, providing insight into the origins of the term and its rise to prominence. We will then explore practical steps you may take at practice level to encourage this approach to care.

By the end of the module you should feel informed on the concept of patient-centred care and be in a position to encourage the approach among colleagues.

A blended approach is utilised with each module containing relevant theory alongside interactive activities and opportunities for reflection.

An end of module assessment will evaluate your understanding of the content covered and individuals will receive a certificate of successful study, whilst a learning review document will allow individuals to recap the key elements covered at another time.

Everything we do is to improve the working life and empower practice staff to help enhance the patient experience.

Managing Demand Module Structure

- A An introduction to patient centred care
- A The Francis Inquiry Review
- A NHS Five Year Forward View October 2014
- A Principles of patient-centred care
- A Benefits of patient-centred care
- A How can we empower patients?
- A Practical tools for implementation
- A Module Review Assessment
- A Certificate of Completion (70% pass grade)
- A Module Learning Review Document

Benefits of Managing Demand

- A Gain a sound knowledge of the term and its relevancy
- A Learn to place patients at the heart of decision making
- A Encourage a more responsive service

For information about our complete suite of professional development topics, or if you have any other questions, please visit the website:

www.ararna.co.uk/elearning

or E-Mail:

elearning@ararna.co.uk